

SAFETY DELTA ™

Among Us

TIPS AND TRICKS

SAFETY DELTA NEWSLETTER - SEPTEMBER 2023

The dark side of exceptional CSD scores

April 26, 1986 was a day that changed thousands of lives forever.

What was believed to be *safe, reliable, and state-of-the-art...*

... led to the worst nuclear disaster in history.

A nuclear reactor at the Chernobyl power plant exploded and unleashed 500 times as much radiation as the bomb used on Hiroshima.

This happened almost four decades ago, in a different industry, yet it unveiled something that resonates with many of us - the consequences of complacency.

Overconfidence, complacency, and denial

"1 in 10,000 years" was how one government official described the odds of a nuclear meltdown at the Chernobyl plant. Two months later, the disaster happened.

Overconfidence led the officials to be complacent about safety measures and even downplay near-misses before the accident.

Similarly, in the world of Safety Delta, it's easy to fall into the trap of believing all is well because the numbers say so.

Having exceptional scores in the Crew Safety Diagnosis (CSD) report makes it tempting to live in "*La-la Land*" - a world where we're comfortable with the illusion of perfection.

However, the Chernobyl disaster is a stark reminder that when we deny problems, we deny ourselves the opportunity to make things better and avoid bigger problems.



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A space where you can be imperfect

We live in a world that pursues, praises, and trusts “perfect.”

Heck, some parents out there would scold their child for being top 2 in school - because top 1 is the goal.

In schools, workplaces, social media, and many other places, “perfect” is the goal. Even in the maritime industry, we have audits and vetting where we aim for excellent scores.

The external pressures and perhaps the worry about how low scores could affect the vessel, the company, or your reputation and career make it tempting to trust exceptional CSD scores.

While we understand these concerns, we also want to emphasize that acknowledging potential issues is the first step towards safety.

We’ve learned from the Chernobyl disaster and many other accidents (*think “the unsinkable” Titanic*) that perfect is just an illusion. It’s La-la Land. And it’s a dangerous place to be in.

Now, wouldn’t it be refreshing to have a space where you can throw away the burden of flawless expectations and just be honest?

Would that make you feel *liberated?*
Empowered? Closer to reality?

Safety Delta offers you that space. Use this program to build a culture that thrives on *honesty, openness, and the truth.*



CSD survey and dialogue: Protected means of communication

“What is the cost of lies?”

That haunting question is asked by one of the main characters in the miniseries “Chernobyl,” which is based on the historical event.

That line speaks to the dangers of dishonesty and the importance of truth. In an industry where misinformation can have catastrophic consequences, the cost of lies is immeasurable.

That’s why in the CSD survey, we advocate for honest answers. After all, we know there is no perfect vessel - it simply doesn’t exist.

Let’s drill down on what the CSD survey really is.

CSD Survey



What it is:

- Tool for reflection and review
- Outlet for honest, anonymous feedback
- Tool that supports the company efforts to meet industry standards



What it is NOT:

- Not a tool for individual evaluation, appraisal, vessel audit, or vetting
- Not a competition among vessels to get high scores



Real purpose:

To give the crew an opportunity to reflect on the vessel's safety performance and have an open dialogue about it – without repercussions

Treat the CSD survey and the dialogues as ***protected means of communication***.

When everyone can honestly voice their feedback and opinions, you will know the ***real*** safety condition of the vessel, make improvements, and avoid bigger problems.

And think about this - **what else would that mean for you?** Perhaps a good reputation, promotion, or more clients for your company.

At the end of the day, the CSD report is about turning the numbers into opportunities for learning and improvement.

Will you be a hero?

The Chernobyl disaster was a tragedy, but it's also a story of heroism. Among the many heroes were the people who dared to seek and speak the truth.

Your vessel and company also need such heroes. **Will you be one?**

In our next issue of Among Us in October, we'll tackle actionable tips to help you conduct the Diagnosis and Dialogue stages with openness so you can make the most of your Safety Delta journey.

We're going to focus on the responsibilities of the vessel managers, who play a pivotal role in the ships' safety.

Keep an eye on your inbox for our October issue!

Happy anniversary!



Got questions or thoughts about today's newsletter?

We're all ears! Our team of real people (*no bots hiding behind screens*) are eager to hear from you! Email us at safety.delta@green-jakobsen.com.ph and we promise to keep everything confidential and respond to you.

Want to suggest a topic?

Let's make Among Us more relevant to you. If there's a topic you'd like us to cover in the next issues, send us a message at safety.delta@green-jakobsen.com.ph.

Want to read past issues of Among Us?

[Catch up on the previous issues here](#) to gain new learnings and read inspiring stories.

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