

SAFETY DELTA ™

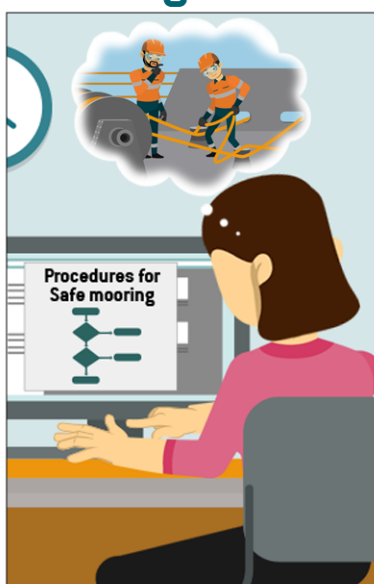
Among Us

TIPS AND TRICKS

SAFETY DELTA NEWSLETTER - OCTOBER 2022

Why should we care about a human factors approach?

Work as imagined



Bridging the gap



Work as done



In life, not everything goes as planned. More so for jobs on board.

When unexpected things happen in your vessel, how do you view them?

While it is common to point to human error, the truth is that the crew should not only be seen as a source of error but rather as a resource of safety.

And there could be more reasons behind the difference between '*work as imagined*' (the ideal way we envision to accomplish a job) and '*work as done*' (the actual execution of the job).

It is high time we look through the lens of a human factors approach

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When we do so, we get a complete and more realistic view of the various things that influence crew and team performance.

This approach helps the crew, leaders, and the organisation:

- **To manage safety risks and improve team performance**

Crew members, leaders, and the organisation broaden their skills of spotting the gaps between work as imagined and work as done, and thereby reduce the possibility of errors.

TIP:

Toolbox talks and work debriefs where all team members actively participate are some ways to help bridge the gaps. Find easy tools in the SDLL to optimise these activities.

- **To promote crew well-being and employee engagement**

Machines, systems, and work environment are developed to better accommodate human limitations. When all is working well, it improves the crew's well-being, which leads to increased engagement and safer, more efficient work. Sometimes we need help to identify the weak points to better the circumstances for the crew's well-being.

TIP:

Fatigue management and mental health awareness are two modules that help the crew prevent job stress and create an open and caring atmosphere.

- **To build a learning culture**

A human factors approach stimulates a learning culture that addresses unsafe and unhealthy work conditions even before incidents happen. This ensures more lasting effects in the improvement of safety behaviour and performance. That is why we have Safety Delta, because it makes us focus on issues that should be addressed, even if we don't have an incident yet.

TIP:

The Safety Delta cycle includes the Development stage where the crew strengthen their knowledge on certain areas identified in the Diagnosis stage. As you finish each cycle, take note of the learning opportunities linked to the CSD report result.

- **To satisfy with industry quality standards**

The maritime industry has started calling for human factors management policies among shipping companies. There are signals from various regulatory bodies that human factors will play a major role in safety future requirements.

TIP:

Even though how the industry should comply is still unclear, working with Safety Delta now will help you fulfil requirements that are already here or will come in the near future. We will ensure timely updates of the learning materials to help your vessels comply.

The human factors approach is at the heart of Safety Delta

Safety Delta helps you to identify and manage the human factors that influence the crew's behaviour and performance.

It is an ongoing, collaborative process that aims to promote a proactive and resilient safety culture.

Because you continuously evaluate, discuss, and learn, you can do your tasks and jobs closer to 'work as imagined'.

Next up in our human factors series...

We will talk more in detail about how Safety Delta can help you manage human factors using the '5-5-5' tool, as well as the safety areas and modules that you can refer to. Stay tuned!

Safety Delta familiarisation webinars

Our free Safety Delta familiarisation webinars are still ongoing. Catch them on these dates:

- [Safety Delta Familiarisation I \(Introduction and Diagnosis\)](#)

Join this free webinar

Safety Delta Familiarisation I

Introduction and Diagnosis

- For Officers, Ratings, and Office staff
- Know more about the Safety Delta concept
- Learn how the Diagnosis stage is facilitated



November 7, 2022
December 5, 2022

1600H, SG/MNL Time



[SIGN UP HERE >>](#)

- [Safety Delta Familiarisation II \(Dialogue and Development\)](#)

Join this free webinar

Safety Delta Familiarisation II

Dialogue and Development

- For Officers, Ratings, and Office staff
- Recognise the importance of dialogues
- Facilitate development initiatives on board



October 24, 2022
November 21, 2022
December 19, 2022

1600H, SG/MNL Time



[SIGN UP HERE >>](#)

News in the Safety Delta universe



We are happy to welcome two new vessels from Stenersen AS - Sten Fjell and Sten Skagen.



Berge Bulk Maritime is on their way to complete cycle 2 this year, with 59 vessels expected to participate.